

MEDIA RELEASE	PSA welcomes Minister Solly Malatsi decision to investigate SITA: calls for action to restore accountability and functionality
DATE	18 December 2024
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The Public Servants Association (PSA) commends the decisive action taken by the Minister of Communications and Digital Technologies, Solly Malatsi, in ordering an investigation into the State Information Technology Agency (SITA). The PSA supports this critical intervention as a necessary step towards addressing the deeply entrenched issues that have plagued the agency, undermining its ability to serve South Africans effectively.

The PSA urges the Minister to consider the recommendations outlined in its correspondence, particularly the immediate prioritisation of reconstituting a functional and competent SITA Board. The Board must be empowered to support the organisation in implementing its strategic objectives and restoring its operational integrity. Without strong governance, the agency will continue to falter under the weight of maladministration, poor procurement practices, and internal instability.

The PSA emphasizes that people are the cornerstone of any organisation's success. Therefore, the PSA calls upon the Minister and the Public Service Commission (PSC) to ensure that the investigation holistically addresses the concerns of employees—SITA's most valuable resource. The agency's workforce deserves to operate within an environment free from governance lapses, leadership infighting, and mismanagement.

The PSA fully supports Minister Malatsi's recognition of the pressing issues at SITA, including:


- Ineffective operations and deteriorating service delivery.
- Irregular procurement processes and governance failures.
- Board-level interference and alleged corruption.
- High leadership turnover, contributing to organisational instability.

The PSA welcomes the PSC's mandate to investigate these concerns and uncover the root causes of SITA's operational and financial inefficiencies. This inquiry must deliver actionable solutions to restore accountability and professional standards, which are essential for ensuring SITA fulfills its role as a key pillar in South Africa's digital transformation journey.

The PSA also acknowledges the Minister's commitment to addressing SITA's failure to submit its 2023/24 annual report for tabling - a glaring sign of its administrative decline. Accountability in governance and transparent decision-making are non-negotiable for any public institution tasked with serving the nation.

The Minister's assurance that the PSC will report its findings to parliament and recommend remedial measures is a step in the right direction. However, the PSA insists that beyond identifying culprits, the process must lay a foundation for meaningful reform.

The PSA calls for an inclusive process that considers the concerns and contributions of SITA employees,



the swift implementation of PSC recommendations to address governance, leadership, and operational challenges, and immediate steps to enhance the agency's capacity to deliver on its mandate to South Africans.

The PSA believes that this intervention represents a pivotal opportunity to rebuild SITA as an institution of excellence. The agency must now be placed on a trajectory toward fulfilling its mission of enabling South Africa's digital transformation while upholding the highest standards of public service.

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