

MEDIA RELEASE	PSA welcomes restoration of water at Prince Mshiyeni Memorial Hospital: Demands accountability and long term-solutions
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The Public Servants Association (PSA) welcomes the restoration of water supply to Prince Mshiyeni Memorial Hospital in uMlazi, in KwaZulu-Natal following critical interventions to stabilise the system.

The PSA acknowledges the efforts of the eThekweni Municipality's operational team in repairing leaks, addressing blockages, and ensuring the availability of water tankers during the crisis. The PSA, however, strongly condemns the two-week water shortage that severely affected healthcare services at the Hospital. Such failures are unacceptable, especially in a facility that serves thousands of patients every day.

The PSA calls for a full investigation into the cause of the two-week water crisis, including identifying those responsible for the delay in addressing the matter. These should be consequences for those who failed to act swiftly, as their negligence placed both healthcare workers and patients at risk. Additional boreholes should be installed at the Hospital to serve as an alternative water source during disruptions. Urgent upgrades and maintenance of water infrastructure must be undertaken to prevent similar crises. These must be proactive monitoring systems to detect and resolve supply issues before these escalate, supported by clear and effective contingency plans to ensure healthcare facilities are never without water.

The PSA reiterates that access to clean and reliable water is a fundamental right, particularly in healthcare institutions where lives depend on it. The PSA urges authorities to take decisive action to prevent a repeat of this crisis and ensure accountability for those who failed to act in time. The PSA remains committed to holding stakeholders accountable and advocating for improved working conditions and service delivery in the public sector.

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