



INFORMUS

SINCE 1920
driven by
SERVICE EXCELLENCE

FOR PSA MEMBERS: EASTERN CAPE – MTHATHA AREA

13-01-2022

Victory for PSA members

Department of Transport

The PSA assisted a member who worked without being paid a salary for 24 months. The member was appointed by the Department of Transport in March 2020 to date without receiving salary despite reporting for duty. The member was referred to the PSA by another PSA member who was previously assisted by PSA's Mthatha Office. The PSA advised the member to lodge a grievance, which was partly attended to by the Department. The PSA escalated the matter to the Chief Director who also failed to assist the member. The PSA then wrote a letter to the Head of Department, providing time frames for the Department to respond. The Department responded by making payment to member within two days of the receipt of the letter. Member was paid all his salary from March 2020 to December 2021 on 11 January 2022.

Department of Employment and Labour

The PSA assisted a member who was instructed by the Department of Employment and Labour to pay damages to a hired vehicle that was involved in an accident whilst in his possession. The PSA discovered that the vehicle was repaired, and costs were covered by the insurance company. The PSA assisted member with the representation to the Chief Director to exonerate him from being liable for damages. The Department, after consideration of the representation, decided that no disciplinary action should be taken against member. Subsequently, the member was not held liable for the cost incurred by the Department.

Members are urged to continuously put their trust in the PSA and spread the news of PSA successes. The PSA always prioritises the rights and interests of members. Members are requested to contact the PSA Provincial Office in Mthatha for assistance at gilbert.seakamela@psa.co.za, samkelo.mzuku@psa.co.za, or call (047) 501 2500.

GENERAL MANAGER