

Update: Implementation of Normal Grade Progression - PHSDSBC Resolution 1/2009 (OSD for Social Services Professionals)

Members are aware that the Eastern Cape Department of Social Development (EC DSD) failed to implement the Normal Grade Progression of PHSDSBC Resolution 1/2009 (OSD for Social Services Professionals).

Following multiple discussions and meetings at various levels with the EC DSD, the employer commenced with the implementation of outstanding payments on Persal from 12 April 2021. Simultaneous to the implementation of payments, letters were supposed to be sent to all beneficiaries, indicating the quantification of their payments.

The PSA has received multiple complaints from members, confirming that they did not receive any letters quantifying the breakdown of how payments were calculated, and that the payments also seemed to be incorrect. In addition, many members also complained that they did not receive any payment.

Members allegedly overpaid are dealt with as a separate process, as litigation requirements need to be complied with. Further consultations are required and such members may form part of those not receiving any payment.

Based on the above-mentioned complaints an urgent request for a meeting was escalated to the Head of Department, to which he agreed and confirmed that a meeting will be convened urgently at the earliest available date before the end of this week. Members will be informed of developments.

GENERAL MANAGER