

FOR PSA MEMBERS: SOUTH AFRICAN SOCIAL SECURITY AGENCY (SASSA) –  
KWAZULU-NATAL

19-10-2021

## COVID-19 adjusted alert-level 1

Members will recall that the President has placed the country on alert-level 1 from 1 October 2021 after the country experienced a decrease in infection rates. The DPSA issued *Circular 9 of 2021* to direct employers to implement safety measures commensurate with level 1. Amongst safety measures to be implemented, departments were directed to ensure that at least 75% of the workforce is at the workplace on any workday.

SASSA issued *Circular 5/3/2/2* on 5 October 2021, calling for a 100% return of all employees on 11 October 2021, except those who are on official leave. The Circular further directs offices that have challenges in accommodating all employees owing to social distance requirements to consider staff rotation to maintain at least 75% of the workforce. It is important to note that such arrangement should be made between employees and supervisors for approval of Branch Heads before it is implemented. The PSA calls on its shop stewards to follow the latter and if Branch Heads are not adhering to the above rule to contact the PSA Provincial Office immediately. The SASSA and DPSA circulars are *attached* for ease of reference.

Members are reminded that when engaging in remote work, the employer may call you to the office as and when there is a need, and such requests must not be refused without just cause. Members are urged to avoid unnecessary movement, crowded places, and social gatherings, to constantly wear masks, sanitise or wash hands with soap, and to observe social distancing.

Members in the Durban area who need further information or employees wishing to join the PSA in the Durban area, can contact the following PSA Organising/Marketing Officer:

- Cynthia Mbali: 082 880 8953, email: [Cynthia.Mbali@psa.co.za](mailto:Cynthia.Mbali@psa.co.za)
- Nkosephayo Zulu: 082 880 8994, email: [Nkosephayo.zulu@psa.co.za](mailto:Nkosephayo.zulu@psa.co.za)
- Xolani Dhlamini: 073 244 5664, email: [Xolani.dhlamini@psa.co.za](mailto:Xolani.dhlamini@psa.co.za)

Members must also be reminded to report any non-compliance with COVID-19 protocols to the PSA Provincial Office.

GENERAL MANAGER