

Medical-aid benefits survey

Since the outbreak of the COVID-19 pandemic, having good-quality health cover is more important than ever. However, the economic challenges that followed the pandemic also emphasized the importance of ensuring that members get the best possible benefits for their money spent on monthly medical-scheme premiums.

In keeping its ear on the ground and listening to members' needs, the PSA realised that members have the following needs and challenges with regard to medical-scheme cover. If you share these challenges, please complete the official medical scheme benefit survey.

PSA members at SARS want to:

- save money on monthly medical-scheme premiums
- have a better knowledge of the benefits offered by their medical scheme
- prevent out-of-pocket payments on medication purchases and other health services not fully covered by their medical scheme
- evaluate their current medical-scheme benefits
- make sure they get maximum value out of their current medical-scheme benefits.

Voice your needs. To complete the survey, click on the link: <https://forms.gle/GAqcqUsqwyZEsgBP9>

The PSA would like to allow members to provide feedback on their current medical-scheme experience. Everyone's input and feedback is important. After submission of the completed online survey, you will qualify for an entry into a lucky draw for a R400-data voucher with a local data service provider of choice.

When it comes to medical-aid benefits, you have different needs than your colleagues. Often people do not have sufficient knowledge on the medical-scheme benefits they have or could have. As a result, they do not use their benefits optimally or pay for more than they really need. Many people do not know they could be getting more cover for less money or that they are over insured and therefore paying too much.

Optivest is one of the PSA service providers that specialises in health-cover benefits. There are many benefits available to you such as:

- Access to personalised medical-scheme advice based on your personal needs

- Benefit comparisons that are quick to get through online tools that are easy to use
- Having an opportunity to review your cover for potential monthly savings on your monthly medical-aid premium
- Assistance with any of your medical-scheme bills that has not been paid in full.

Optivest has been helping and supporting South Africans with medical-aid advice for 20 years. More than 70 000 South Africans have benefitted from the support services and benefit advice.

The PSA wants to take this opportunity to wish all employees who are unwell owing to COVID-19 a safe and speedy recovery.

GENERAL MANAGER