

## **INFORMUS**

SERVICE EXCELLENCE

FOR PSA MEMBERS: EASTERN CAPE DEPARTMENT OF HEALTH

22-07-2024

## Management intervention needed for safety issues at Laetitia Bam CHC

The PSA recently conducted visits to various institutions in Nelson Mandela Bay (NMB), including Laetitia Bam Community Health Centre, following the recent floods. The severe floods swept away the bridge over the Kariga River, resulting in the closure of the road and the Clinic, with no alternative entrance available. Employees were transferred to different clinics, with some assigned to Uitenhage Provincial Hospital and others working at a local community hall providing basic health services.

On Monday, 8 July 2024, the Operations Manager called for employees to return to the Clinic. They complied and reported back on 9 July 2024. However, upon returning, they observed significant challenges related to safety and transportation. Employees are forced to walk through bushes on pathways, exposing them to potential crime and safety risks.

In response, the PSA engaged with the District Manager of the Department of Health in NMB. The District Manager promised to visit the centre and consider the PSA's proposals to provide transportation for employees to and from the Clinic, particularly in areas lacking public transport where safety is a concern. The PSA encourages members to report any safety issues at their respective institutions to the PSA for immediate action.

Reuben Maleka GENERAL MANAGER