



**INFORMUS**

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SERVICE EXCELLENCE

FOR PSA MEMBERS: **EASTERN CAPE DEPARTMENT OF HEALTH – GQEBERHA AREA**

01-07-2024

## Victory for PSA members at Eastern Cape Department of Health

### Successful case: Salary-level upgrades

A group of dedicated members who completed 15 years of service on salary level 6, qualified for an upgrade to salary level 7. This grading is in accordance with PSCBC Resolution 3/2009. Despite their eligibility, the Department resisted to grade progress them accordingly.

The members were advised to lodge formal grievances after the Department did not upgrade their salary levels as was expected. When the grievances remained unresolved, a dispute was lodged for conciliation and later for arbitration.

The ruling was favorable, and the members won the case! The Department was ordered to upgrade the members by 28 June 2024 according to the various qualification dates. The total amount owed to the members in compensation is R315 000. This victory underscores the importance of standing together and taking action to ensure that rights are recognised and upheld. The PSA congratulates all members involved in this successful outcome.

Employees who wish to join the PSA to enjoy such benefits can contact the PSA's Provincial Office in Gqeberha on (041) 501 6800, Mxolisi Nyandu on 082 880 8968 or Phumela Qilingele on 079 871 9202.

Reuben Maleka  
GENERAL MANAGER