

## **INFORMUS**

SERVICE EXCELLENCE

FOR PSA MEMBERS: GAUTENG DEPARTMENT OF HEALTH

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## Latest news: Heidelberg Hospital

## **PSA** intervenes in Parking Access Dispute at Heidelberg Hospital

The PSA stepped in to address concerns raised by members regarding parking access at Heidelberg Hospital, located in the Sedibeng District of Gauteng. Hospital employees, including PSA members, reported that management had implemented a policy restricting parking access exclusively to staff members with a paid subscription. Security personnel were provided with a list of authorised people, but many employees who had already paid for subscriptions were excluded from this list. The decision, which was made without consulting organised labour representatives, caused significant disruption. Hospital services were delayed for over three hours, as employees faced access challenges.

Following the complaints, the PSA engaged the Hospital's Chief Executive Officer (CEO) to resolve the issue. After discussions, it was agreed that parking access policy changes would be suspended pending proper consultation. The CEO committed to issuing a memo to staff confirming the suspension and ensuring further decisions would involve adequate consultation. This development underscores the importance of inclusive decision-making processes to avoid compromising service delivery and operational efficiency.

Reuben Maleka GENERAL MANAGER