

FOR PSA MEMBERS: **DEPARTMENT OF HOME AFFAIRS (DHA) - NORTHERN CAPE**

11-11-2024

Pampierstad Home Affairs Office: Request for inspection

The PSA has requested the Provincial Manager of the Department of Home Affairs to institute a swift investigation at the Pampierstad local offices of the Department of Home Affairs, Various concerns were raised that needed to be addressed directly on 11 October 2024. There was no response, and a follow-up email was sent on 31 October 2024, indicating the PSA's disappointment with the non-response to this issue and willingness to escalate the matter to the Minister.

The PSA also referred the concerns to the Department of Employment and Labour, citing various issues that signify that the offices are left neglected, which in turn, renders the offices unsafe and unsanitary for all employees. The matters raised include the following:

- Poor ventilation in Cashier's Office
- Electricity supply interruptions based on poor workmanship
- Broken bulbs at Civic Services offices leading to poor lighting
- No lighting in staff toilets
- No electricity supply in the security office guard room
- Blocked drains resulting in unsafe and unhygienic toilets
- Water leakages left unrepaired inside and outside the office, creating sewage spillage and bad smells
- Lack of proper cleaning leading to dusty carpets affecting employee wellness

The PSA is extremely concerned that the DHA has not yet responded to these issues raised both with the management at Pampierstad as well as with the Head Office in Kimberley. Members will be kept informed of developments as the Department of Employment and Labour will be placed on terms should it not conduct an inspection soonest.

Reuben Maleka
GENERAL MANAGER