

FOR PSA MEMBERS: **NORTHERN CAPE DEPARTMENT OF SOCIAL DEVELOPMENT (DSD)**

27-08-2024

Poor conditions at Department of Social Development – Warrenton

The PSA is extremely concerned about the state of the Department of Social Development's offices in Warrenton. The PSA has already complained to the Head of Department of Social Development about some of the listed issues. It is worrying that little to nothing has been done over a long time to address the following issues:

Water issues

This office has had problems with water for the past two years. A water tank was installed at the beginning of 2024 but has for the past two weeks not been refilled by the service provider. This is causing stench from the restroom inside the building. Employees are expected to go to their homes to use bathrooms.

Office space

Office space is minimal and insufficient to a point where Social Workers, one Probation Officer and five volunteers share the front office. This is an inconvenience when Social Workers are interviewing and consulting clients and confidentiality is compromised.

Office furniture

There are no lockable cupboards for storage of private and confidential files of clients. There is also a shortage of chairs and no supply stationery.

Building defects

The boardroom ceiling is falling apart, there are open plugs with exposed electrical wires in the printing room and air conditioners are not working. The office also does not have a first-aid kit.

The PSA has raised the said issues with the DSD management. Should the situation not improve, the PSA will approach Department of Employment and Labour to close this office. Members can contact the PSA on (053) 839 1000.

Reuben Maleka
GENERAL MANAGER