



INFORMUS

SINCE 1920
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SERVICE EXCELLENCE

FOR PSA MEMBERS: NORTH WEST

28-10-2024

Victory for PSA members in North West

Department of Health

A member reported non-payment of the uniform allowance to the PSA Branch Chairperson at a district hospital. After a timeous intervention by the PSA, the issue was raised with human resources, which indicated that the member was not paid because of the nature of the member's current position of HIV Coordinator. A formal grievance was lodged, but the employer, however, complied and the member was paid the uniform allowance.

Department of Social Development

A member submitted a leave form to his supervisor and before his leave was approved, he went on leave. The Department later informed him that his five-day token of appreciation leave would be treated as leave without pay. The member approached the PSA for assistance and indicated that there was a misunderstanding between him and his supervisors in relation to his leave. The PSA held a meeting with the member's supervisor to clear the misunderstanding. After a lengthy engagement, it was agreed that the member's leave would be approved with pay.

Department of Economic Development and Tourism

A member complained that she retired from the services of the Department in January 2024. The Department requested the member to keep on doing the functions of Labour Relations because the post was still vacant. It also made an undertaking that the member would receive a contract of employment and be duly remunerated on a month-to-month basis until the post was filled. The employer failed to give the member the contract and the member was subsequently not remunerated as promised. The member approached the PSA for assistance and a dispute was declared at the CCMA. At arbitration, the Department, when realising that it had made a mistake, effected the payment of R102 720 for a period of five months. The member was satisfied with the PSA's assistance.

Reuben Maleka
GENERAL MANAGER