



# INFORMUS

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FOR PSA MEMBERS: **SOUTH AFRICAN REVENUE SERVICE (SARS)**

19-09-2024

## Feedback: SARS National Consultative Forum – 17 September 2024

### **Enterprise Project Management Office (EPMO)**

The employer reported that it intends to introduce a new agile approach to software development and project management that emphasises incremental delivery, team collaboration, continual planning, and continuous learning. The project will improve the tax-collection strategy. The process will be introduced in the form of a pilot. The necessary training and change-management processes will be provided to EPMO staff members. The various stages of execution of the pilot will be monitored, and success factors towards implementation thereof will be measured. The employer gave an assurance that there would be no changes to reporting lines, job descriptions, and the structure of the EPMO.

The PSA noted the report and urged the employer to provide constant progress reports to ensure members are kept informed. Members will be updated on progress.

Employees who want to join the PSA can visit the PSA's website ([www.psa.co.za](http://www.psa.co.za)), send an email to [ask@psa.co.za](mailto:ask@psa.co.za), or contact PSA Provincial Offices.

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