

INFORMUS

SERVICE EXCELLENCE

FOR PSA MEMBERS: STATE INFORMATION TECHNOLOGY AGENCY (SITA)

16-07-2024

Update: SITA - Essential Service Committee (ESC)

Members will recall, as reported in the previous *Informus*, that SITA had made an application to the CCMA Essential Service Committee (ESC) to consider it as rendering essential services (copy of *Informus* can be obtained from the PSA website at www.psa.co.za or PSA Provincial Offices).

Parties agreed to convene follow-up inspections at both the Department of Home Affairs (DHA) and the South African Social Security Agency (SASSA).

An ESC meeting was held on 8 July 2024, where parties attended an inspection at the DHA to understand SITA's position regarding its role as an essential service provider. During this inspection, both parties had the opportunity to seek clarifications on SITA's functions in the DHA. The ESC indicated that parties would be allowed to present their arguments on a mutually agreed date.

On 9 July 2024, parties proceeded to inspect the SASSA head office. However, upon arrival, they were informed that the inspection could not proceed owing to the unavailability of the Chief Information Officer, and the fact that the present managers were unaware of the scheduled inspection.

A follow-up date has been set for 11 September 2024, at which time the hearing will take place for parties to present their arguments regarding SITA's classification as an essential service. The CCMA ESC will decide on these representations.

Employees who want to join the PSA can visit the PSA's website (www.psa.co.za), send an email to ask@psa.co.za, or contact a PSA Provincial Office.

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