



FOR PSA MEMBERS: **EASTERN CAPE DEPARTMENT OF HEALTH (GQEBERHA AREA)**

11-03-2025

## PSA concerned about safety at clinics in Nelson Mandela Bay, Eastern Cape

Another alarming incident occurred in Nelson Mandela Bay, raising serious concerns about the safety and security of healthcare workers and patients in public clinics. On 7 March 2025, armed robbers attacked Wells Estate Clinic in Motherwell. The robbers held unarmed security guards at gunpoint, forcing a male guard into a bathroom whilst pushing a female guard inside the Clinic, where staff members were robbed of their belongings, cell phones, and bags. A professional nurse's car keys were taken, and the robbers fled the scene in her vehicle. The incident took place around 14:00. Unfortunately, the security response team only arrived 30 minutes later, and the South African Police Service arrived 40 minutes after the attack.

Following a briefing with management on 7 March 2025, it was resolved that employees affected by the incident would receive psychological support. Management also intends to engage community leadership for intervention, as this was the third such incident at the Clinic. As a result, the clinic will remain closed until further notice. The PSA is extremely concerned about the increasing crime rate in Nelson Mandela Bay and the Department of Health's continued delays in improving security measures at clinics. Despite numerous proposals and recommendations, security improvements have either been insufficiently implemented or entirely ignored. This lack of action puts the lives of healthcare workers and patients at risk.

### PSA calls for urgent action

The PSA urges the Department of Health to take immediate and effective steps to safeguard employees and the public by strengthening security at all healthcare facilities. The safety of workers must be a priority, and the PSA will continue to advocate for improved conditions.

### Need assistance?

PSA members who have concerns regarding workplace safety or require support are encouraged to contact Mxolisi Nyandu on 082 880 8968 / [mxolisi.nyandu@psa.co.za](mailto:mxolisi.nyandu@psa.co.za). The PSA remains committed to championing for members' rights, benefits, and workplace safety.

### Join the PSA today!

For more information on how to become a PSA member, please use the above contact details.

Reuben Maleka  
GENERAL MANAGER