



FOR PSA MEMBERS: **DEPARTMENT OF HOME AFFAIRS – EASTERN CAPE (GQEBERHA AREA)**

13-03-2025

PSA raises alarm over unsafe conditions at Department of Home Affairs in Eastern Cape

The PSA is extremely concerned about the deteriorating working conditions at the Department of Home Affairs (DHA) offices in the Eastern Cape. Recent inspections have highlighted serious occupational health and safety (OHS) violations, putting employees and the public at risk.

Gqeberha Offices partially closed

Previously, the PSA identified non-compliance with occupational health regulations at DHA offices in Gqeberha. As a result, a portion of these offices was shut down by the Department of Employment and Labour owing to unsafe conditions.

Sterkspruit offices severely affected by flooding

On 4 March 2025, employees and the public at the DHA offices in Sterkspruit, under the Joe Gqabi District, experienced severe flooding owing to rainwater entering through the roof. This ongoing issue has been repeatedly reported to management, yet no corrective measures have been taken. This negligence continues to pose a significant risk to employees and service users.

Poor maintenance endangering employees

During PSA visits, additional concerns were raised regarding poor maintenance of these facilities. Broken air conditioning units take an extended time to be repaired, leaving workers to endure extreme temperatures with scorching heat in summer and freezing conditions, especially during snowfall, in winter. These conditions expose employees to serious health risks.

Call for urgent repairs and safe working conditions

The PSA urges the DHA, in collaboration with the Department of Public Works, to prioritise the maintenance and repair of these offices. Ensuring a safe and functional working environment for employees and the public must be a top priority.

Join the PSA Today!

The PSA remains steadfast in advocating for the rights, benefits, and safety of the Union's members. If you are a public servant facing similar workplace challenges, you are encouraged to join the PSA.

Members who wish to report concerns in their workplaces can contact Mxolisi Nyandu on 082 880 8968 / mxolisi.nyandu@psa.co.za.

Reuben Maleka
GENERAL MANAGER