



InformUS



FOR PSA MEMBERS: FREE STATE DEPARTMENT OF EDUCATION (DoE)

03-04-2025

Update: Non-compliance by the Free State Department of Education

The PSA has been actively engaging with the Free State Department of Education regarding its failure to pay medical aid contributions for members. This non-compliance has led to severe concerns about the continuity of medical benefits for affected employees. The PSA escalated the matter to the relevant authorities, including a request from all labour unions for an urgent Coordinating Chamber of the PSCBC Meeting. The parties are awaiting the date.

The medical aid scheme (GEMS) has received official communication from the Provincial Treasury of the Free State confirming that the Department of Education has committed to settling the overdue contributions by 14 April 2025.

GEMS has also begun notifying affected members as per its rules and debt management policy. The scheme has committed to continue with efforts to prevent any suspension of members' benefits due to these delays.

The PSA remains committed to ensuring that all affected members retain their medical aid benefits and that the Department of Education honours its commitment without further delays. The PSA will monitor the situation closely and provide further updates as necessary.

Members experiencing challenges or requiring further assistance are encouraged to contact their PSA representative.

Reuben Maleka
GENERAL MANAGER