



FOR PSA MEMBERS: DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL
AFFAIRS (COGTA) - KWAZULU-NATAL (KZN)

25-03-2025

Feedback: Special COGTA KZN GPSSBC DTT meeting: 19 March 2025

The following item was discussed during the meeting:

Departmental Service Delivery Model (SDM) and review of organisational structure

The purpose of the meeting was for management to brief organised labour about the program-one meeting, which was held last week to prepare a plan to be approved by the MEC. The plan that program-one was developing is aimed at how the Service Delivery Model would be developed considering the strategic objectives and the Annual Performance Plan (APP), which might influence the organisational structure. Once the MEC has approved the plan, COGTA will present the plan to organised labour for discussion and for committees to drive the process forward.

Organised labour raised concern about the snail's pace by the Department to finalise these processes and demanded that organised labour be part of those committees to prevent back and forth of the presentation of plans in the COGTA: GPSSBC DTT. Organised labour is of the view that participation in the committees before presentation to the Departmental Task Team (DTT) would expedite the process.

Members will be informed of developments. For more information, please contact Nkosenye Ndlovu on 082 880 8979.

Reuben Maleka
GENERAL MANAGER