



PSA VALUES

Importance of LOYALTY

by PSA shop stewards

The PSA is known for consistent service excellence for 105 years, driven by values that have made the Union a home for public-sector employees. **Loyalty** is a critical value shop stewards must uphold in service of the Union of Choice.

Shop stewards play a vital role in ensuring that employees' voices are heard, their rights are protected, and their concerns are addressed. However, without loyalty to the Union, members, and the Union's mission, the effectiveness of a shop steward is compromised.

Loyalty to Union's mission and values

The PSA advocates for fair labour practices, better working conditions, and the rights of members. Shop stewards must remain loyal to this mission, ensuring that their actions and decisions align with the Union's core values. This means staying committed to transparency, fairness, and ethical leadership, rather than being swayed by personal interests or external pressures.

Commitment to members

Shop stewards are elected to represent members and must prioritise their needs. Loyalty to members means actively listening to their concerns, protecting their rights, and providing them with accurate information about Union matters. A loyal shop steward does not abandon colleagues in times of conflict or uncertainty, but stands firm in defence of their interests.

Strengthening unity and trust

A strong union thrives on unity. Loyalty amongst shop stewards is a key factor in maintaining cohesion. When shop stewards remain steadfast in their commitment to the union and its members, it fosters trust and solidarity. Disloyalty, on the other hand, breeds division, weakens the union's influence, and diminishes its ability to negotiate effectively.

Resisting external pressures

Shop stewards often face challenges such as pressure from employers, personal-gain opportunities, or internal disputes. Loyalty ensures that they do not compromise their integrity or the interests of the members they serve. True leaders in the labour movement remain unwavering in their principles, even in the face of adversity.

Loyalty is demonstrated through actions. Dedicated shop stewards lead by example, inspiring members to stay engaged and committed to the union's cause. By being present, proactive, and accountable, they set a standard of excellence that strengthens the union.

The PSA highly appreciates the Union's shop stewards who ensure that members are well-represented, unity is maintained, and the Union grows as a powerful force for workers' rights. In a time when organised labour faces numerous challenges, shop stewards must remain steadfast in their commitment to the Union, its values, and its members.

